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QUALITY POLICY

The Policy for Quality established by ITT is focused on the quality of supplied products and services, in order to maintain its Client's trust on a top level, improving his gratification towards ITT.

All products and services supplied by ITT will therefore have to satisfy several demands, i.e:

- ◆ To be proper to the defined needs, scope and foreseen use.
- ◆ To satisfy Client's needs and expectations.
- ◆ To be conforming to Standards, Codes, Rules and specifications.
- ◆ To be conforming to statutory and regulatory (legal) requirements.
- ◆ To be compatible with the environment, health and safety requirements.
- ◆ To be available through competitive prices and with economical advantage for the Enterprise.

Top Management undertakes:

- ◆ To communicate, to make understand and to practise the Quality Policy.
- ◆ To regularly verify, during management reviews, that the Quality Policy is compatible and efficient, pursuing ITT scopes, including quality ones.


The Quality Policy aims to reach the following scopes:

- ◆ To keep under control and improve products and service quality by the measurement and constant reduction, elimination and prevention of non-conformities.
- ◆ To allow the continuous improving of all ITT's level, including the satisfaction of the requirements and the continuous improving of the QMS efficiency.
- ◆ To obtain and enhance Client's satisfaction.

ENVIRONMENTAL, HEALTH & SAFETY POLICY

In order to guarantee a sustainable development of its activity and to conducting its business in a safe and environmentally responsible manner, ITT will:

- ◆ As a minimum comply with all applicable statutory and regulatory health, safety and environment requirements, wherever it conducts its business, and require the same of its contractors;
- ◆ applicable statutory requirements.
- ◆ comply with all company policies and industry codes of practice, and require the same of its contractors;
- ◆ consider safety, health and environmental protection as important as quality, productivity, and profit: they are all essential values to consider in exercising its activity;
- ◆ assume safety, health and environment as direct responsibilities; therefore all employees, no matter the nature of the job they are doing, are required to keep a responsible and constructive behaviour as regards these subjects;
- ◆ commit itself, as much as possible, to respect rigorously the rules and regulations on safety, health and environment, by using the best techniques available, keeping the correct maintenance of the plant equipment and by continuously improving its results as regards health, safety and environment;

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- ◆ introduce a system of safety, health and environment management to carry out this policy and the consequent goals, in the prospect of continuous improvement;
- ◆ commit itself to give all its staff adequate training and instructions so that they are aware and informed about the activities they are doing and the consequences of their behaviour on safety, health and environment;
- ◆ undertake an attitude of maximum transparency and availability towards the citizens and their representative institutions with the aim of creating and establishing an atmosphere of reciprocal trust and collaboration in the context in which the firm operates;
- ◆ regularly monitor our health, safety and environmental performance, and strive for continuous improvement;
- ◆ require contractors who work for it to accept the same standards of care for health, safety and the environment as ITT itself.
- ◆ commit itself to stimulate its suppliers and contractors in the best way, so that they adhere to the principles on which its policy is based.

In particular ITT commits itself to the following:

- ◆ to evaluate periodically the risks of relevant accident due to its activities, to identify the objectives of safety and to define the consequent programs with the aim to improve continuously the working safety conditions on the site;
- ◆ to involve actively the whole organization of the site, managers, directors, workers and their representatives in managing safety, everybody according to his own expertise and function;
- ◆ to ensure the control of any possible emergency through adequate plans and in close coordination with the competent Authorities, also in relation to the need to inform the citizens.

All persons working for or on behalf of ITT are requested to conform to the present policy in letter and in spirit.

Milan, 28/05/2021



A. Piccioni
CEO & Managing Director